



BUSINESS CONTINUITY POLICY

NTPC LIMITED
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1. INTRODUCTION

NTPC aspires to be the world's leading power company, energizing India's growth by providing reliable power and related solutions in an economical, efficient, and environment-friendly manner, driven by innovation and agility.

NTPC Limited is committed to sustained operations, improving the governance process, achieving long-term strategic goals, and protecting shareholders' value. The Company is well-equipped for dealing with adverse situations.

NTPC Limited, like any business entity, is exposed to potential risks that could disrupt critical business operations including the generation and transmission of power and related services. In the event of such an incident, NTPC is committed to ensuring the safety and security of all concerned (employees and associates); and to continuing business operations and delivery of services at accepted predefined levels.

2. PURPOSE & SCOPE

The purpose of the Business Continuity Policy is to ensure that all Company business activities can be kept at normal or near-normal performance following an incident that has the potential to disrupt or severely impact the operations.

The scope of this policy is the entire Company and its subsidiaries.

3. POLICY

NTPC Limited ensures an effective Business Continuity System by the following:

- i. **Enterprise Risk Management Framework and Processes:** Identifying assessing and mitigating internal and external risks, that can disrupt critical operations.
- ii. **Business Impact Analysis (BIA)** through Risk Management Framework, to determine activities that are crucial to running the business and focus its risk assessment on the critical activities of the organization.
- iii. **Business Continuity Plan (BCP)** for all the Business Units in alignment with National Disaster Management Authority guidelines for disaster management.
- iv. **Aligning Business Continuity Process** as per NTPC's Operation Guidance Note "Emergency Response Planning" and NTPC's "Cyber Security Policy".
- v. **Resource planning:** for allocating adequate resources for the critical functions and activities of the Business.
- vi. **Meeting stakeholders' expectations** for business continuity by working proactively on internal systems and capabilities.
- vii. **Compliance-** Complying with all relevant laws, regulation standards and statutory requirements applicable to its operation.
- viii. **Continuous learning and improvement** for strengthening Business Continuity Policy.
- ix. **Communication** - Communicating the policy, training key stakeholders, and testing the readiness of the organization by conducting mock drills and Internal audits.

4. POLICY REVIEW

This policy shall be reviewed along with the ERM policy & framework once every two years intervals so that the policy remains compliant with the changing business dynamics, legal and statutory requirements.

5. DISCLOSURES

The updated policy shall be continuously hosted on the website of the Company.